



A Rockwell Automation Company

# PLANT FLOOR

*Online, all the time.*

A background image of a control room with several operators at computer workstations, overlaid with a red tint.

**24/7/365 Remote Monitoring  
& Management Services**

U.S. - Based Services and Support

## Just Keeping Your Facility Running Is Hard Enough. How Do You Keep It Running Better Every Day?

How can you make real progress when you're stuck working on the same old problems?

How can you advance your operations when you're constantly challenged by continual changes in personnel, raw materials, customer specs, seasonality and product mix?

How can you access technical expertise when you can't afford to hire the skills full-time?

How can you become more profitable when you keep losing money to unplanned downtime?

We have the answer...



*For several years, our qualified PlantFloor24® team of experts has applied industry-leading best practices to deliver on-site and remote management and monitoring services. Let us help you identify and resolve your operational challenges quickly. Our PlantFloor24 team is ready and on call 24/7/365.*



**The PlantFloor24 global operations center** at MAVERICK's headquarters in Columbia, IL., where we perform full remote monitoring, diagnostics, testing and corrective action.

To learn more, visit [PlantFloor24.com](http://PlantFloor24.com) or call 888.917.9109

Follow us  
   

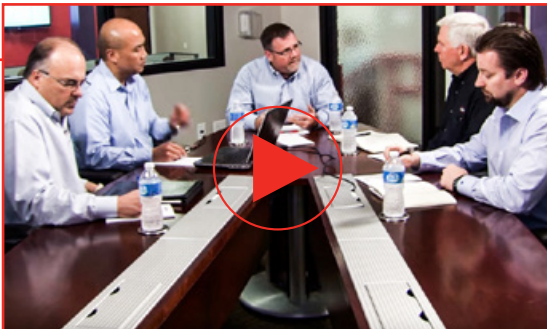
# Flexible Services for All Your Technology Platforms

PlantFloor24 is the world's first 24/7/365 full-service global operations center providing platform-independent hardware, software and process support solutions.

Other system integrators only provide limited services and support using a group of on-call, part-time individuals after normal business hours. OEMs only provide support for their technology. But MAVERICK Technologies does it all – through PlantFloor24.

## PICK & CHOOSE:

*We offer service options according to your needs.*



### Get the Details

MAVERICK's industry leaders explain the services available through PlantFloor24.

[Watch the Video online](#)

## DAILY

- Control systems incident management, break fix and preventive maintenance support— remote and on-site
- Remote monitoring of networks, servers, PLCs, HMIs, historians and other systems
- Remote technical assistance support giving you on-demand access to our SMEs
- On-site and/or remote vacation coverage for your teams

*In addition to proactive and reactive maintenance support, the team also supports project work to compress schedule. The team that worked on your project is also able to support your 24/7/365 incident management needs.*

## YEARLY

- Lifecycle management of hardware and software
- Knowledge capture and training for your teams
- Inventory tracking and site assessments

## PERIODICALLY

- Testing and deployment of patches and software updates for OS and control systems
- System health checks
- Planned maintenance and calibration
- System backup and recovery
- Security assessments and remediation
- Project support
- Simulation and factory acceptance testing (FAT)

To learn more, visit [PlantFloor24.com](http://PlantFloor24.com) or call 888.917.9109

Follow us

# Why PlantFloor24?

Partnering with PlantFloor24 is the next-generation opportunity for competitive advantage. It's the easiest, most affordable way to tap into the expertise you need for continual improvement.

## 1. Augment Staff With Multidisciplinary Skills

Our resources provide expertise in:

- IT and ICS / automation
- All major technology platforms
- Industrial security
- Operational consulting

Resources either work on-site, remotely from our 24/7 global operations center or from one of our satellite locations.

## 2. Improve Asset Management

Our complete lifecycle management services include:

- Facility assessments
- KPI reporting
- QA testing and simulations
- Development of cloud-based manufacturing solutions

## 3. Reduce Operational Costs

Our services deliver:

- Better asset utilization
- Improved technical resource allocation
- Reduced operational variability
- Lower working capital



Significant reduction in TCO

**Get in touch today.**  
888.917.9109 | [info@mavtechglobal.com](mailto:info@mavtechglobal.com)

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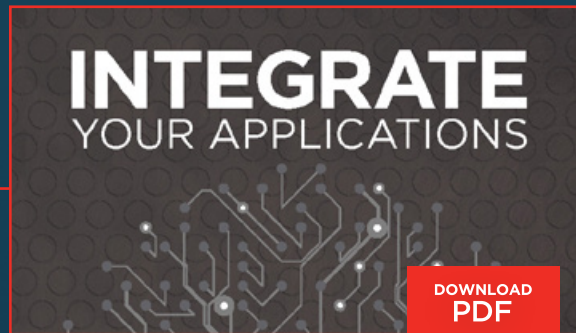


Get the operations support you need to run better every day.  
Learn more at [PlantFloor24.com](http://PlantFloor24.com)

## PlantFloor24 Resources



**Straight talk on manufacturing operations support video**



**Integrate your applications white paper**



**Augment your staff white paper**



Founded in 1999, MAVERICK is a platform-independent systems integrator in North America, and is a global leader in industrial automation, enterprise integration, sustaining services and strategic manufacturing solutions for clients across a wide range of manufacturing and process industries. With more than 400 professionals on staff at 21+ locations, we work with clients across a wide range of manufacturing and process industries — from life sciences to oil and gas to food and beverage. Our people, process and technical capabilities ensure delivery of the right solution, using the most appropriate technology.